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The influence of staff training and education on prosthetic and orthotic service quality : a scoping review

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1 **Abstract**

2 **Study Design:** Scoping review

3 **Background:** Education and training in prosthetics and orthotics typically complies with International
4 Society for Prosthetics and Orthotics standards based on three categories of prosthetic and orthotic
5 professionals.

6 **Objective:** This scoping study sought to describe the evidence base available to answer the question,
7 *How are prosthetic and orthotic services influenced by the training of staff providing them?*

8 **Methods:** A structured search of the peer-reviewed literature catalogued in major electronic
9 databases yielded 3,039 papers. Following review of title and abstract, 93 articles were considered
10 relevant. Full-text review reduced this number to 25.

11 **Results:** Only two articles were identified as providing direct evidence of the effects of training and
12 education on service provision. Whilst both suggested that there was an impact it is difficult to see
13 how the more specific conclusions of either could be generalised. The other 23 articles provide a
14 useful background to a range of issues including the specification of competencies that training
15 programmes should deliver (3 articles), descriptions of a range of training programmes (13) and the
16 effects of training and education on student knowledge and skills (8).

17 **Conclusion:**

18 Although it is considered axiomatic that service quality is dependent on practitioner education and
19 training. There is insufficient evidence to establish whether levels of training and education in
20 prosthetics and orthotics have an effect on the quality of prosthetic and orthotic services.

21

22 **Keywords**

24 **Short title:** Education in Prosthetics and Orthotics

25

26 **Word count:** 2833 words

27

28 **Clinical Relevance Statement**

29 There is very little evidence about the effects of training and education of prosthetists and orthotists
30 on service quality. Whilst this is a somewhat negative finding we feel that it is important to bring this to
31 the attention of the prosthetics and orthotics community.

32

33 Introduction

34 Formal education in prosthetics started in the United States in the 1950s with programmes at the
35 University of California (Los Angeles) in 1952, New York University in 1956 and Northwestern
36 University in 1958 (1). The first national scheme for the accreditation of prosthetic and orthotic
37 (P&O) training programmes was also developed in the United States when the American Board for
38 Certification in Orthotics and Prosthetics (ABC) created the Educational Accreditation Commission
39 (which has now evolved into the National Commission on Orthotic and Prosthetic Education) in 1972
40 (2). In other countries, responsibilities for developing benchmark statements and accreditation have
41 been developed by quasi-governmental organisations as in the National Health Service (3) and
42 Quality Assurance Agency for Higher Education (4) in the UK.

43 International efforts to standardise training and service delivery in P&O, under the auspices of the
44 United Nations (UN), can be traced to the *Inter-regional Seminar in Standards for Training of*
45 *Prosthetists* in Holte, Denmark in 1968 (5). This was followed by three meetings in 1984 and 1985
46 organised by the International Society for Prosthetics and Orthotics (ISPO) (6) and a further World
47 Health Organization (WHO) meeting in Egypt in 1990 which resulted in the publication of *Guidelines*
48 *for training personnel in developing countries in prosthetics and orthotics* (7). The most recent
49 version of these guidelines (8) was prepared by a joint WHO/ISPO meeting in Scotland in 2003. This
50 laid the foundation for the *Evaluation and Recognition* scheme operated by ISPO which has so far
51 recognised 42 training programmes in 26 countries (9).

52 The WHO/ISPO Guidelines (8) propose three categories of P&O professional. Category I
53 Prothesist/Orthosist is the level of professional who should ideally provide all prosthetic and
54 orthotic services within a rehabilitation team. ISPO Category I professionals are competent in all
55 aspects of service delivery including referral and appointment, assessment, prescription, funding and
56 ordering, product preparation, fitting, user training, follow-up, maintenance and repairs. ISPO
57 Category I professionals are also expected to participate in research and service development

58 activities. In countries where resources and finances are not available to train all clinical staff to this
59 level, then training to ISPO Category II level is believed to represent a compromise that will still
60 provide a quality service; preferably with supervision from ISPO Category I professionals for difficult
61 cases. ISPO Category II professionals will not usually be trained in all areas of clinical practice but
62 rather in specific areas such as lower limb prosthetics or lower limb orthotics only. ISPO Category III
63 professionals have a technical role and support ISPO Category I or II staff in fabricating, assembling,
64 maintaining and repairing devices. They will not, generally, have direct contact with the service user.
65 The broad guidelines on minimum entry requirements and training were tabulated in the original
66 WHO/ISPO Guidelines and have been reproduced as Table 1. To supplement the WHO/ISPO
67 Guidelines, a further three *Information Packages* have been published giving detailed guidance on
68 the level of training required for each category of professional (10-12).

69 Inherent in these developments is a recognition that, although in an ideal world prosthetic and
70 orthotic services would be led by an ISPO Category I professional, compromises might have made to
71 be in resource limited environments. The extent to which these compromises are required will
72 clearly be determined by the balance between the clinical need and the resources available to
73 address them. The recent WHO *World Report on Disability* (13) has raised the estimated percentage
74 of the population who live with disability from 10% to 15%; equivalent to over a billion people. This
75 is largely as a result of the ageing population and the global increase in chronic health conditions
76 associated with disability. Further, the report concludes that disability disproportionately affects
77 vulnerable populations with a higher prevalence in lower income countries than in higher income
78 countries.

79 A more recent report, *Transforming and Scaling Up Health Professionals' Education and Training*
80 (14), acknowledges a severe and global healthcare crisis. Millions of people do not have access to
81 healthcare services, in part, because of the uneven geographical distribution of health professionals
82 and the limited skill-mix of healthcare teams. The report calls on governments in affected countries

83 to increase capacity for training of healthcare professionals but also for new approaches to
84 education that foster community engagement and more local service delivery.

85 Given the number of healthcare professionals required to meet the projected demand, questions
86 about the level of training required to provide high-quality care are appropriate. In environments
87 where resources are relatively plentiful, the assumption that more highly trained professionals will
88 deliver higher quality services seems well accepted. However, where resources are limited it is
89 important that we understand how increased training affects the volume and quality of service
90 delivery to make well-informed decisions about how healthcare and education resources can be best
91 utilised.

92 In a clinical world increasingly dominated by evidence based practice, such an analysis should be
93 based on objective evidence published within the peer-reviewed literature. Based on a preliminary
94 search of the literature, the authors were unaware of studies describing the effect of staff training
95 on service-level outcomes (e.g., quality, volume) and it was thus decided that a scoping review
96 would be appropriate to answer the question: *How are prosthetic and orthotic services influenced by*
97 *the training of staff providing them?*

98 **Methods**

99 This review followed the recommendations for scoping reviews provided by Armstrong et al. (15) on
100 behalf of the Cochrane Collaboration. Ethical approval (IR.MUI.REC.1394.211) was obtained from the
101 Isfahan University of Medical Sciences Ethics Committee (Isfahan, Iran) prior to the study. Three
102 databases - Medline (through OVID), Web of Science and Scopus – were searched using a
103 combination of search terms and acronyms related to prosthetics and orthotics, service provision
104 and education and training (Table 2). Most searches were conducted on the basis of title, keyword
105 and abstract. However, searches related to education and training did not include an abstract search
106 to avoid studies of patient education, as opposed to the education of healthcare professionals. The
107 search term *prosthetic* is very widely used across healthcare (e.g., hip implants) and as such, a

number of exclusions were specified to improve the precision of the yield (Table 2). Given that the major developments in education and training in prosthetics and orthotics have occurred over the last twenty years, the search was limited to the years 1995 to 2015, inclusive. The final results were exported into a single Endnote® (Thomson Reuters, Philadelphia, USA) database and duplicates were removed.

Broad selection criteria appropriate to a scoping review were used (15). Articles were included if they provided evidence or opinion of the impact of staff training on service provision. In order to ensure that all relevant papers were included, more specific limitations (e.g., study design or outcome measures) were not used. Two of the co-authors (ES-D and SF) independently vetted studies based on title and abstract. Articles deemed irrelevant by both investigators were excluded. Three of the co-authors (ES-D, SF and RB) then assessed full text articles to identify studies for inclusion. Any disagreements were resolved through discussion leading to consensus.

The purpose of the review was to provide an overview of the existing literature (15) and this was achieved by identifying a number of themes that were addressed by the included papers. A narrative was then constructed for each theme describing the type of information contained in relevant articles. Given that this was a scoping review no formal analysis of quality or meta-analysis of data (15) was performed.

Results

The search yielded a total of 3,039 articles of which 93 remained after vetting based on title and abstract (see Table 2). Review of the full-text article resulted in 25 papers amongst which four predominant themes were identified: *Specifications of competencies that training programmes should deliver (3 articles)*, *Descriptions of training programmes (13)*, *Effects of training on students (8)*, *Effects of training on service delivery (2)*. All except one paper (16) addressed a single theme.

131 **Specifications of competencies that training programmes should deliver.** Three articles made
132 recommendations about the competencies that undergraduate programmes in P&O should deliver
133 (16-18). Such recommendations arose out of research with other primary objectives and are
134 generally quite specific to the location in which the study was performed. For example, Magnusson
135 & Ahlstrom (18), conducted a survey of the experiences of 15 prosthetic and orthotic technicians
136 working in Sierra Leone and concluded that there was a need for “further education and
137 development specifically with regard to rehabilitation practice, prosthetic and orthotic design,
138 modern technologies and rehabilitation, and prosthetic and orthotic theory”.

139 **Descriptions of training programmes.** Thirteen articles describe either existing (19-26) or planned
140 (27-31) P&O programmes including descriptions of entire programmes (21, 24, 25, 27, 28), research
141 residencies (29-31), and problem based (23), open (26) and distance (22) learning. Although
142 published in peer-reviewed journals these studies are mostly descriptive presenting little qualitative
143 or quantitative analysis of the effectiveness of the activities they describe. Thus, for example,
144 Simpson (26) outlines the development of new post-graduate open learning opportunities but only
145 reports the number of students registered and not whether there has been any effect on service
146 provision as a consequence.

147 Two papers within this category (and from the same group) present comparisons of the curricula
148 offered internationally (19, 20) by a range of programmes that have been recognised by ISPO. The
149 first of these (19) concluded that whilst many of the core competencies required for P&O practice
150 were similar across programmes, there was considerable variability in a range of more general
151 learning outcomes as described in Table 3. Through a Delphi study it also “*revealed disagreement*
152 *amongst the expert panel regarding the effectiveness of different approaches to teaching*
153 *undergraduate P&O students*”. The later study (20) conducted a more detailed analysis of attitudes
154 to different approaches to education. Institutions in developed countries saw students as
155 responsible for their own learning and tended to focus on developing critical thinking skills. By

156 contrast, institutions in developing countries focussed more on skill development under close
157 supervision from instructors. It commented that whilst student focussed approaches are now
158 broadly accepted, they are still more common in developed countries but less common, regardless
159 of location than *“might have been expected from the general health sciences literature”*.

160 **Effects of training on students.** Seven papers (32-39) assessed various aspects of education and
161 training on students either by surveying student opinion (32-35, 38, 39) or evaluating differences in
162 the attainment of learning outcomes (36, 37). Most focussed on specific aspects of curriculum
163 development such as integrating research (32), continuing professional development (33),
164 interprofessional education (36), training in critical thinking (37) and distance or e-learning (38, 39).
165 The other two reported on more general aspects of undergraduate education (34, 35). These studies
166 generally suggest that developing particular aspects of the curriculum results in improvements in
167 learning outcomes and/or the perceived student experience. The disparate nature of the studies,
168 however, prevents any more specific conclusions. The quality of the evidence is generally quite poor
169 with most being of relatively small numbers of students in specific geographical contexts that limits
170 generaliability.

171 **Effects of training on service delivery.** Two articles provide evidence relating patient outcomes to
172 the characteristics of professional training. The first (40) highlighted differences in outcomes when
173 health professionals from three different disciplines provided foot orthoses. Given that the primary
174 differences between these groups were how they were trained, differences in outcomes suggest an
175 effect of that training. Ten Dutch podiatrists, 10 pedorthists (specialists in footwear adaptations) and
176 11 orthotists made a pair of foot orthoses for each of three patients with foot complaints. Between
177 disciplines there was an *“extensive variation in construction of the orthoses”*, particularly between
178 those constructed by the podiatrist and other groups. Foot orthoses provided by podiatrists reduced
179 maximal peak pressures by smaller amounts than those from the other two professional groups (p
180 $<.001$) and a subjective patient reported *“walking convenience”* score also suggested lower levels of

satisfaction with orthoses produced by podiatrists. There were a number of limitations of this study including a very small number of patients, lack of generalisability beyond the geographic region in which the research was conducted, and the confounding effects of a difference in design principles and years of professional experience between the professional groups. In spite of these limitations, the work provides some, albeit limited evidence, that the education provided to different health professionals may lead to different outcomes.

The second of these studies reported on the impact on prosthetic and orthotic service delivery of the graduates (ISPO Category I or II) from the Tanzania Training Centre for Orthopaedic Technologies (TATCOT) on prosthetic and orthotic service delivered in Tanzania, Kenya and Uganda (16). The report was based on a field visit and included interviews with Ministries, Heads of Hospital Services, P&O Service Managers, graduates and their clients. Whilst the report is essentially narrative, it presents a considerable body of qualitative, and limited quantitative, evidence of the positive contribution that graduates are now making to P&O service delivery and that their competencies generally match those stated in the relevant ISPO guidelines (11, 12). It was notable that a small number of ISPO Category I professionals were leading and developing services (although it was acknowledged that some ISPO Category II professionals were also showing potential in these areas). Whilst the report implies that improved training leads to better service provision, there is too little detail to support any more specific or generalisable conclusion.

Discussion

The primary finding of this review is that there are no studies specifically designed to establish whether levels of training and education in prosthetics and orthotics have an effect on the quality of prosthetic and orthotic services or the health outcomes of those using the service. As such, it is not known whether tailoring pre-service education to the three ISPO categories of health professional has any specific effect on the quality of service delivery.

205 There are a number of reasons why research into the effect of education on health outcomes may
206 not have been performed. It is considered axiomatic across healthcare that service quality is
207 dependent on practitioner education and training. This is reflected in the recent WHO Guidelines for
208 *Transforming and Scaling up Health Professionals' Education and Training* (14) which provides no
209 evidence that the quantity, quality and relevance of health education impacts health service
210 outcomes but rather assumes that this is self-evident. It is also assumed that pre-service education is
211 the only factor driving outcomes of the service despite many other influences such as the availability
212 of resources, opportunities for continuing professional development and mentoring of junior staff as
213 well as the culture within organisations that can promote opportunities for further education and
214 training in the workplace.

215 Given the complexity of modern healthcare services, considerable ingenuity will be required to
216 isolate the effects of pre-service education on the quality and quantity of service delivery. True
217 clinical trials would require comparison between services differing only in the level of staff training.
218 It seems unlikely that these will occur naturally or could be created artificially for research purposes.
219 It might, however, be possible to audit of outcomes of a range of different services and use the
220 outcomes to construct regression models to determine the extent to which these are affected by
221 factors such as education. Including other factors in the regression models, such as general level of
222 resources, years of experience, or models of service delivery would control for the confounding
223 influence of these and help isolate the unique effect of education. Clearly the first stage of such an
224 analysis would be to identify appropriate general outcome measures and start recording these as a
225 routine component of service delivery.

226 The review also yielded a number of articles which appear to provide a broader perspective on a
227 range of issues affecting education and training in prosthetics and orthotics such as the curriculum
228 delivered (16-20), modes of delivery (22, 23, 26, 29-31) and their effectiveness in educating
229 students (32-39) (as opposed to effects on service delivery). Individual studies, however, tend to be

of low quality and generalisability is limited by specific local factors and multiple potential confounders. Heterogeneity between studies also prevents any useful synthesis.

The study is a scoping review and as such is subject to the general limitation of this form of research (15) including the provisional nature of the literature search and the absence of any formal quality assessment or meta-analysis. A potential limitation of this particular scoping review may be the decision not to attempt a comprehensive search of the grey literature. It is also possible that despite any formal restriction on language that the search strategy was likely to bias results towards publications in English. The virtual absence of directly relevant papers yielded by the search of relevant electronic databases which was conducted and was specifically designed to be sensitive makes it extremely unlikely, however, that information contained in the grey or foreign language literature would lead to any more definitive conclusions.

The main reason for performing a scoping review is to map what information is available within the literature as a basis for assessing the usefulness and potential scope for a systematic review. It is clear from the results of this particular scoping review that there is insufficient literature available to warrant such a review in this area.

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Table 1: Type of Personnel as specified in the original Guidelines for Training Personnel in Developing Countries for Prosthetics and Orthotics Services ⁸

Category	Nomenclature	Normal minimum entry	Training
<i>Clinical staff</i>			
Category I	Prosthetist/orthotist (or equivalent term)	University entry level	4 years formal structured education leading to a university degree of equivalent
Category II	Orthopaedic Technologist	Usual national requirement for paramedical education	3 years formal structured education – lower than degree level
Category II (lower limb prosthetics)	Lower limb prosthetic technologist	Usual national requirement for paramedical education	1 year formal structured educations plus clinical experience in only lower limb prosthetics to Category II level
Category II (lower limb orthotics)	Lower limb orthotic technologist	Usual national requirement for paramedical education	1 year formal structured educations plus clinical experience in only lower limb orthotics to Category II level
Category II (upper limb prosthetics/ orthotics and spinal orthotics)	Upper limb prosthetics/orthotics and spinal orthotics technologist	Usual national requirement for paramedical education	1 year formal structured educations plus clinical experience in only upper limb prosthetics/orthotics and spinal orthotics to Category II level
<i>Technical staff</i>			
Category III (not a service provider)	Technician (bench worker or equivalent term)	Usual national requirements for technical training	2 years formal structured or 4 years on-the-job or in-house training
Footnote: Component manufacture is an industrial production process which does not normally involve the above categories			

Table 2: Search terms and yield. Searches 1 to 6 were on the basis of title, abstract and keyword to increase sensitivity, search 7 was on basis of title and keyword to avoid excluding relevant papers. "*" represents wild cards most commonly where derivative words can have a number of endings. Yields are illustrated with those from Scopus as combined yields are misleading given that duplicates were not removed until a later stage in the search.

	Category	Search terms	Yield (Scopus)
#1	Profession	prosthetist* or orthotist* or pedorthist* or ((prosthetic or orthotic) with (technol* or technic profession* or workforce or personnel or practitioner)) or orthop*dic with (technol* or technic* or engineer* or meister*)	2,628
#2	Prosthetics	(prosthe* or artificial) with (limb* or arm* or leg or extremity*) or amput*	14,324
#3	Orthotics	orthotic* or orthos?s or brace or braces or bracing or splint* or corset* or (cervical with collar*) or cal*iper*	87,700
#4	Foot Orthoses	insole or (shoe* with insert*) or ((medical or orthop*ed or modifi* or adapt*) with (shoe* or boot* or footwear))	2,749
#5	P&O	#1 or #2 or #3 or #4 or ISPO	105, 866
#6	Exclusions	animal or denta* or prostho* or orthod* or maxillofacial or *mandibul* or palate or orbital or retinal or breast or audito* or cochlear or (prosth* with voice) or penile or penis or vascular or heart or vessel or neural or cardiac or buckl* or seism* or "train station" or railway	9,754,109
#7		#5 not #6	78,112
#8		#7 from 1995 to 2015 inclusive	46,823
#9	Education and training	educat* or qualifi* or certif* or accredit* or category or train* or teach* or learn* or curricul*	1,911,912
#10	Final yield	#8 and #9	3,018

Table 3: Distinctive explicit objectives of programmes from particular reasons (adapted from Aminian and O'Toole ¹⁹)

Items	Northern Europe	Middle East	Southern Asia	Oceania	North America
Synthesis of materials, critical thinking, intellectual curiosity and clinical reasoning	X			X	X
Integration of theory and practice	X	X		X	X
Information and communication technology				X	
Innovative teaching methods (PBL)	X			X	X
Student research	X		X	X	
Client-centred practice	X				
Situational analysis (of client environment)	X				
Innovative expertise	X			X	
Ethics and professional values	X		X	X	X
Internationalization	X	X			
Management and supervision		X	X		